

July 6, 2009

Neighborhood Rehabilitation Program  
250 Harris Avenue  
Sacramento, CA 95838

Attention Julie:

To Whom It May Concern:

This letter is in regards to the delivery and installation of my new stove, plus several other items that needed to be checked and repaired. Also, I have decided that I feel it is my duty to inform you that it has been a long time since I have encountered two men, Jesus and Michael, that were sent to do the job as most courteous, efficacious and competent men I have long encountered.

May I offer you my congratulations on hiring the very best of the very best!

Sincerely,

A handwritten signature in cursive script that reads "E. Taye Dominguez". The signature is written in black ink and is positioned below the typed name.

Esther Taye Dominguez  
2220 Zinfandel Drive  
Rancho Cordova, California 95670-5121